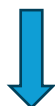


Logging in on the Arbor Parent Portal

Logging in for the first time

Please make sure you go through each of the 5 steps below and you follow the blue arrows



STEP 1

Please click on the link provided in the body of the email. This is what to look for
<https://login.arbor.sc/>

Click on the link and the Log In page from Arbor will open in your browser.

Then please **enter your email address** (the email address we hold on our school records for you).

Then press **Forgotten your password**.



Log in

Enter your email address

Enter your password

Log in

☐ Remember me

[Forgot your password?](#)

Need help?

For help with Arbor Parent Portal or Arbor Management Information System (MIS) for schools, [take a look at our Help Centre](#).

Trouble logging in? No worries! Click below for help:

- [I'm a guardian](#)
- [I'm a school's MIS user](#)
- [I'm a Group MIS user](#)

Looking for Arbor Insight?

We're not running Arbor Insight for schools or MATs this year. If you've got any questions about your Arbor Insight account, contact hello@arbor-education.com

If you have a child at more than one Arbor school, you will be asked to select the appropriate school.

Forgot your password?

No problem! Just enter the email address associated with your account below, and we'll email you with a link to reset your password.

Reset password

STEP 2

Go back to your email inbox and look for the email below. Make sure to check spam and junk folders. Click the link in this email to set your password.

We've just received a request to change your password on your Arbor account.

If you requested this password change, please click the link below to set your password:

<https://gwyn1.uk.arbor.sc/auth/change-password/id/2008/hash/MTBkNzlwOWMlMDg1MS00N2VjLWAtNGVmZTUwOGM3Yjc5LjE2MjA4MDkzMDE=>

Use your email address when you log in next time:

Username: gwyn.mabo@arbor-education.com

If you didn't ask to change your password, you can ignore this email. No changes will be made to your account.

All the best,
Team Arbor

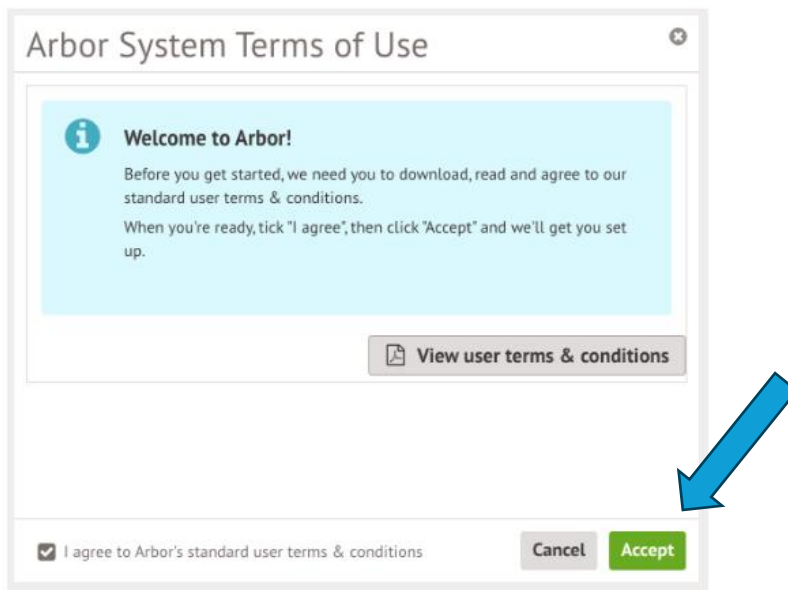
STEP 3

Create your password. You will then be logged in when you click **Create password**.

Create password

Create password

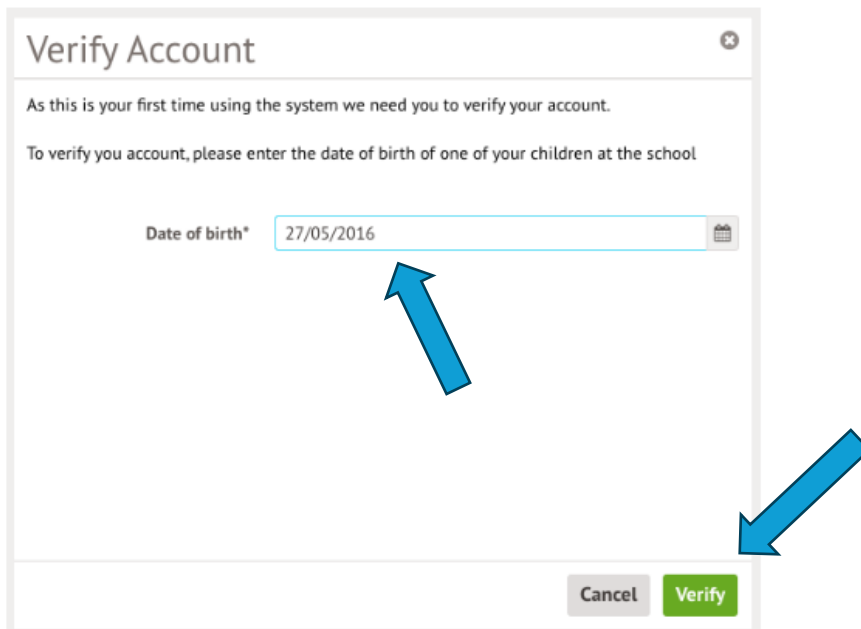
Click to accept the terms and conditions.



The dialog box is titled "Arbor System Terms of Use". It contains a light blue information box with a white 'i' icon and the text: "Welcome to Arbor! Before you get started, we need you to download, read and agree to our standard user terms & conditions. When you're ready, tick 'I agree', then click 'Accept' and we'll get you set up." Below this is a button labeled "View user terms & conditions" with a document icon. At the bottom, there is a checkbox labeled "I agree to Arbor's standard user terms & conditions" which is checked. To the right of the checkbox are two buttons: "Cancel" and "Accept". A blue arrow points from the right towards the "Accept" button.

STEP 4

As a security precaution, you will then be asked to confirm one of your children's dates of birth. Once you click verify, you will now be logged in.



The dialog box is titled "Verify Account". It contains the text: "As this is your first time using the system we need you to verify your account. To verify you account, please enter the date of birth of one of your children at the school". Below this is a label "Date of birth*" followed by a text input field containing "27/05/2016" and a calendar icon. A blue arrow points from the bottom right towards the input field. At the bottom right of the dialog box are two buttons: "Cancel" and "Verify". Another blue arrow points from the right towards the "Verify" button.

You can then close your browser and switch to using the app.

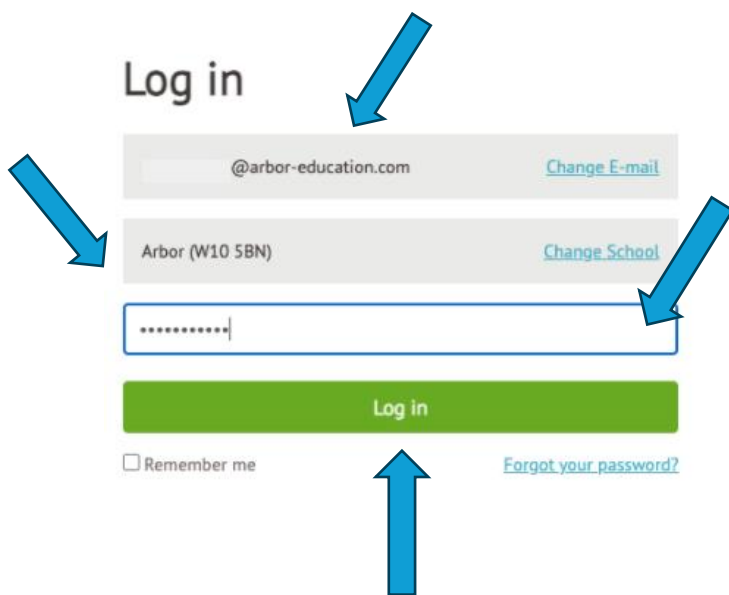
STEP 5

Returning to log in again

Now your password has been set up, you can log into the Parent Portal by going to login.arbor.sc and inputting your email address and password.

If you have a child at more than one Arbor school, you will be asked to select the appropriate school. Enter your password, then click **Log in**.

If you can't log in, use the **I'm a guardian** link on the right-hand side to view [troubleshooting tips](#).



Log in

@arbor-education.com [Change E-mail](#)

Arbor (W10 5BN) [Change School](#)

.....

Log in

☐ Remember me [Forgot your password?](#)

Need some help?

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Trouble logging in? No worries! Click below for help:

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- [I'm a Group MIS user](#)

Looking for Arbor Insight?

To create a free account for Arbor Insight, our ASP analysis tool, click below.